



CITY COUNCIL

AGENDA REQUEST

AGENDA OF:	11-05-13	AGENDA REQUEST NO:	IV-C
INITIATED BY:	IMELDA BALANE, IT MANAGER <i>IB</i> APPLICATION AND PROGRAMS	RESPONSIBLE DEPARTMENT:	INFORMATION TECHNOLOGY
PRESENTED BY:	IMELDA BALANE, IT MANAGER APPLICATIONS AND PROGRAMS	DIRECTOR:	VERNON HUNT, <i>VH</i> DIRECTOR OF INFORMATION TECHNOLOGY
		ADDITIONAL DIRECTOR (S):	N/A

SUBJECT / PROCEEDING:	SUNGARD, H.T.E. MAINTENANCE APPROVE ANNUAL MAINTENANCE AGREEMENT
------------------------------	-----------------------------------------------------------------------------------

EXHIBITS:	EXHIBIT A: QUOTES FOR SUNGARD, H.T.E. ANNUAL MAINTENANCE
------------------	-----------------------------------------------------------------

CLEARANCES	APPROVAL
------------	----------

LEGAL:	N/A	EXECUTIVE DIRECTOR:	MIKE GOODRUM <i>MWG</i> EXECUTIVE DIRECTOR
PURCHASING:	TODD REED, CPPB PURCHASING MANAGER <i>TR</i>	ASSISTANT CITY MANAGER:	N/A
BUDGET:	JENNIFER L. BROWN <i>JB</i> DIRECTOR OF BUDGET & RESEARCH	CITY MANAGER:	ALLEN BOGARD <i>Allen Bogard</i>

BUDGET

EXPENDITURE REQUIRED: \$	114,473.01
CURRENT BUDGET: \$	145,462.00
ADDITIONAL FUNDING: \$	N/A

RECOMMENDED ACTION

Staff recommends the renewal of the Sungard, H.T.E. annual software maintenance agreement in the amount of \$114,473.01.

EXECUTIVE SUMMARY

Sungard H.T.E. is the software vendor for the City's enterprise resource system (ERP). It is the backbone for the City's internal operations, including utility billing, financials, payroll, code enforcement, etc.

This is a request to renew our maintenance agreement for another year. Renewal entitles the City to receive regular software enhancements as they become available, current user and system documentation, and 24/7 support. The terms and fees for the software and support of applications are consistent with prior year charges.

Renewal of the Sungard, H.T.E. maintenance is budgeted in the FY14 Information Technology budget, in account 010-1125-511-41-02.

EXHIBITS

Exhibit A: Annual Maintenance Quotes from Sungard H.T.E.

Document 71752-JM - \$109,473.01

Document 71328 - \$5,000.00

SUNGARD® PUBLIC SECTOR

1000 Business Center Drive
Lake Mary, FL 32746
800-727-8088
www.sungardps.com

INVOICE

Company	Document No	Date	Page
LG	71752-JM	25-Sep-2013	1 of 2

Bill To: City of Sugar Land
2700 Town Center Blvd. North
SUGAR LAND, TX 77479
United States
Attn: Accounts Payable 281-275-2745

Ship To: City of Sugar Land
2700 Town Center Blvd. North
SUGAR LAND, TX 77479
United States
Attn: Accounts Payable 281-275-2745

Customer No.	Customer Name	Customer PO Number	Currency	Terms	Due Date
2409LG	City of Sugar Land		USD	NET30	25-Oct-2013

No.	SKU Code/Description/Comments	Units	Rate	Extended
-----	-------------------------------	-------	------	----------

Comment: In reference to originally billed Invoice Document No. 71752.
Maintenance Start: 01/Nov/2013, End: 31/Oct/2014

3	Retrofit Modification Option	21.00	100.00	2,100.00
5	CIS Voice Response Selectron I/F	1.00	1,315.39	1,315.39
6	Click2Gov BP	1.00	1,676.06	1,676.06
7	Click2Gov Core Module Embedded	1.00	997.15	997.15
8	Click2Gov CX	1.00	2,917.20	2,917.20
9	BP Voice Response Selectron	1.00	1,538.16	1,538.16
10	CIX IVR Credit Card Interface	1.00	647.09	647.09
11	Naviline - Asset Management I	1.00	3,055.10	3,055.10
12	NAVI-Accounts Receivable	1.00	4,487.18	4,487.18
13	NAVI - Cash Receipts	1.00	3,224.83	3,224.83
14	NAVI-Fleet Management	1.00	5,091.84	5,091.84
15	NAVI - GMBA w/Extended Reporting	1.00	12,692.47	12,692.47
16	NAVI-Payroll/Personnel	1.00	5,298.70	5,298.70
18	NAVI-PURCHASING INVENTORY	1.00	6,974.76	6,974.76
19	NAVI - Planning/Engineering	1.00	5,298.70	5,298.70
20	NAVI - Occupational Licenses	1.00	1,628.33	1,628.33
21	NAVI-Building Permits	1.00	5,298.70	5,298.70
22	Naviline-Land/Parcel Management	1.00	3,352.13	3,352.13
23	NAVI-Code Enforcement	1.00	1,628.33	1,628.33
24	NAVI - WorkOrders/Fac Mgmt.	1.00	7,616.54	7,616.54
25	NAVI - Contact Management	1.00	3,978.00	3,978.00
26	NAVI - Customer Information Systems	1.00	14,310.19	14,310.19

Page Total **95,126.85**

Remit Payment To:
SunGard Public Sector Inc.
Bank of America
12709 Collection Center Drive
Chicago, IL 60693

SUNGARD® PUBLIC SECTOR

1000 Business Center Drive
Lake Mary, FL 32746
800-727-8088
www.sungardps.com

INVOICE

Company	Document No	Date	Page
LG	71752-JM	25-Sep-2013	2 of 2

Bill To: City of Sugar Land
2700 Town Center Blvd. North
SUGAR LAND, TX 77479
United States
Attn: Accounts Payable 281-275-2745

Ship To: City of Sugar Land
2700 Town Center Blvd. North
SUGAR LAND, TX 77479
United States
Attn: Accounts Payable 281-275-2745

Customer No.	Customer Name	Customer PO Number	Currency	Terms	Due Date
2409LG	City of Sugar Land		USD	NET30	25-Oct-2013

No. SKU Code/Description/Comments	Units	Rate	Extended
-----------------------------------	-------	------	----------

Comment: In reference to originally billed Invoice Document No. 71752.
Maintenance Start: 01/Nov/2013, End: 31/Oct/2014

27	NAVI-DMS - Document Management Services	1.00	1,076.71	1,076.71
29	Procurement Card	1.00	2,195.86	2,195.86
31	Human Resources	1.00	3,362.74	3,362.74
39	Interface to GM	1.00	1,681.37	1,681.37
40	Click2Gov - Planning/Engineering	1.00	1,812.80	1,812.80
41	Click2Gov Applicants	1.00	2,185.25	2,185.25
43	Time Keeping Interface (out of TeleStaff)	1.00	2,031.43	2,031.43

Page Total 14,346.16

Remit Payment To:
SunGard Public Sector Inc.
Bank of America
12709 Collection Center Drive
Chicago, IL 60693

Subtotal	109,473.01
Sales Tax	0.00
Invoice Total	109,473.01
Payment Received	0.00
Balance Due	109,473.01

SUNGARD® PUBLIC SECTOR

1000 Business Center Drive
Lake Mary, FL 32746
800-727-8088
www.sungardps.com

Invoice

Company	Document No	Date	Page
LG	71328	16/Sep/2013	1 of 1

Bill To: City of Sugar Land
2700 Town Center Blvd. North
SUGAR LAND, TX 77479
United States
Attn: Accounts Payable 281-275-2745

Ship To: City of Sugar Land
2700 Town Center Blvd. North
SUGAR LAND, TX 77479
United States
Attn: Accounts Payable 281-275-2745

Customer Grp/No.	Customer Name	Customer PO Number	Currency	Terms	Due Date
1 2409LG	City of Sugar Land		USD	NET30	16/Oct/2013

No	SKU Code/Description/Comments	Units	Rate	Extended
Contract No. 20041131				
1	Electronic Learning Pass (HELP) Card-LF Maintenance Start: 01/Nov/2013, End: 31/Oct/2014	1.00	5,000.00	5,000.00
Page Total				5,000.00

Remit Payment To: SunGard Public Sector Inc.
Bank of America
12709 Collection Center Drive
Chicago, IL 60693

Subtotal	5,000.00
Sales Tax	0.00
Invoice Total	5,000.00
Payment Received	0.00
Balance Due	5,000.00

SUNGARD® PUBLIC SECTOR

www.sungard.com/publicsector • 407-304-3235 • 800-727-8088 toll-free

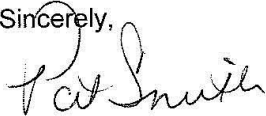
September 30, 2013

City of Sugar Land
2700 Town Center Blvd., North
Sugar Land, TX 77479

To Whom It May Concern,

This letter is intended to reflect that the NaviLine brand SunGard Public Sector software applications are proprietary software solely provided by SunGard Public Sector Inc. Further, SunGard Public Sector is the sole provider of training, modification, and miscellaneous support of these applications. SunGard Public Sector Inc. is the sole owner, provider, developer and supporter of the NaviLine brand software and has full power and authority to grant the rights to license it without the consent of any other person or entity.

Sincerely,



Pat Smith
Contract Specialist, Team Lead